Recover documents in eDOCS DM

Recover Manager for eDOCS is a tool that provides recovery of lost DM documents with easy effort - safe and secure.

Fast Document Recovery

If you accidentally lose a document in eDOCS DM there's a way to have it recovered within minutes - instead of days!

Recover Manager for eDOCS is a tool for helpdesk staff that recovers lost DM document from several restore points - without giving the support team access to the actual content. So even in confidential matters, you are safe to request recovery of a lost document!

For this reason not only admins but also helpdesk can fully manage the recovery process without risking violation of security restrictions!

Shadow repository

Recover Manager for eDOCS will create a shadow repository of all restore points and deletions. From creation of the document, throughout the usage process and indeed the document life cycle.

Cost, time and workload

Document recovery processes can take several days in many organizations. If you lose a document, and there is a short deadline coming up, the only alternative is to re-create it from scratch. A stressful and time-consuming task.

With Recover Manager for eDOCS we have changed the timeframe on document recovery processes – and eased work load at the same time!

Benefits with Recover Manager

- Fast recovery of lost documents.
- Provides eDOCS DM integrated security in recover process.
- Easy-to-use helpdesk function.
- Reduce support cost and time.
- Provides logging on procedure done.
- Provides audit trail on recover procedure.
- Easy access through the user-friendly interface - Admin Portal.

Recover Manager for eDOCS is a part of the web-based framework Admin Portal that holds great tools for eDOCS admins and helpdesk.

Effective eDOCS admin tools

Recover Manager for eDOCS is a part our product line Admin Portal for eDOCS DM. Made to ease work procedures for admins and helpdesk.

The main vision is to perform safe unlock and easy recovery of lost DM documents and over all to make eDOCS administration easier.

Admin Portal is a web-based framework containing the following tools:

- Recover Manager
- Unlock Manager
- Document Info Manager

More about The Managers

Please visit our website for more information about the role of each Manager and how they add-on to eDOCS DM.

mirandapartners.com/adminportal

Communication element

Admin Portal for eDOCS provides a communication element to make the processes transparent and to inform users, helpdesk and other participants about the actions.

The Managers provide eDOCS DM integrated security all the way.

Book a web demo today!

We will be happy to tell you more and do an online demonstration of Recover Manager for you. Scheduled for your time zone of course!

You are welcome to contact our sales director Jesper Friis directly at +45 22650 502 or send an email to

info@miranda.dk

We are looking forward to be sharing the great benefits of eDOCS DM and The Managers with you!

opentext™ | Partner

13173 v2A